



# Ric Hayman

Principal Architect

## Key Skills & Capabilities

- Helping businesses design themselves for agility and resilience
- Building business capability via IT strategy and alignment, enterprise architecture, innovation, and solution design
- Improving collaboration, information sharing, knowledge retention and innovation via social enterprise principles
- Experience in the application of information and communication technology to business objectives.

## Qualifications

- Bachelor of Business, UniSA
- Graduate Certificate in Professional Management, Adelaide University
- Graduate Diploma in Applied Finance and Investment, Securities Institute of Australia

## Overview & Experience Summary

Ric is a Principal Architect with over 35 years' experience in the IT Industry, spending time in everything from operations to innovation, including analysis, design and development, project management and managing development teams.

Prior to his IT experience, Ric has had roles in hospitality, sales, and manufacturing. He holds qualifications in Marketing, Corporate Finance and Management, and is a member of the Australian Institute of Management and Leaders (Certified Professional Manager). Ric's experience and training equip him to understand business interests and needs, and to translate them effectively into solutions that support people, process, and technology transformations.

Since joining Fragile to Agile, Ric has worked as a Principal Architect on many successful transformation engagements:

- Digital transformation roadmaps for individual business units in the Aboitiz Group, as well as a group-wide architecture governance framework.
- Flinders Port Holdings digital strategy, technology roadmap, and governance establishment.
- Technology roadmap for Beyond Bank Australia.
- Digital transformation roadmap for Credit Union of SA.
- Service-oriented roadmap and architecture for Access Microfinance Holding SA/LFS Financial Systems GMBH (Berlin).
- Integration roadmap for Homestart Finance.
- Capability model, reference architectures and governance establishment with Macquarie BFS.
- Capability model, reference architectures and modernisation strategy for HAMBS.
- Capability model, current and target states, and technology roadmap for Pilmico Foods in Manila.
- Reference architectures and architecture governance design for United States Pharmacopeia.
- Two Dept Premier & Cabinet Whole-of-Government initiatives: HCM program One Government, One Employer (1G1E) and the Services Portal initiative.
- Other client engagements include ASC, Teachers Health Fund, Electranet, SA Power Networks, Department of Environment and Natural Resources, Housing SA, Hills Holdings Ltd, RAA of SA, BAE Systems Australia.