KATE KEMP

CONSULTANT PROFILE

OVERVIEW

Kate is an architect specialising in Business Capability Modelling. She has previously worked within the private and State Government sectors in a variety of roles within Law Enforcement, Health, and IT.

With a broad range of exposure from project management, business analysis, customer service and compliance, Kate has developed an appreciation for the different perspectives business areas face when undertaking technology projects. Understanding these perspectives allows Kate to work closely and collaboratively with stakeholders across organisations to develop and support business requirements and deliver their desired outcomes.

Kate has a proven ability of producing high quality written artefacts of a technical or business-oriented nature for consumption at all levels of an organisation. Kate has a proven history of producing quality work with great attention to detail. She is adaptable, motivated, genuinely interested in his work and is passionate about helping others achieve success.

KEY SKILLS

- Business Capability Model generation
- Requirements gathering skills
- Exceptional written and verbal communication skills
- Experience with State Government
- Excellent documentation skills
- Project and Stakeholder Management

EXPERIENCE SUMMARY

- Responsible for the Stage 1 work for the Aged Care Quality and Safety Commission (ACQSC), including facilitating workshops, creating a planning level Business Capability Model (BCM), accompanying BCM descriptions and a current state overlay.

- Assisted in the production of phase one of a target state for a Digital Information, Intelligence and Evidence Management System for the South Australia Police.

- Participated in review and refresh of the Teachers Health Group Business Capability Model, including the running of stakeholder workshops.

- As part of F2A's ongoing IP development, undertaking a project to produce a gold standard example of a Business Capability Model, including specific, detailed capabilities for a wide range of industries.

- Development of a Business Capability Model, current state assessment, and documentation to identify a target state architecture and develop an executable technology roadmap to support digital transformation for the Department of Child Protection.

- Provided Business Capability Modelling training to key stakeholders from the Department of Child Protection.

- Worked as a Project Manager for ICAC from tender through to implementation of a new Exhibit Management System, including requirements gathering, scoping, identifying an appropriate software solution, customising software, managing data migration, and training staff in use of new solution. Ongoing maintenance and enhancement of solution, including troubleshooting with offsite technicians.

- Responsible for storage, destruction and compliance for Telecommunications Interception and Listening and Surveillance Device data, in accordance with State and Federal Government Legislation and Regulations.

- Built statistical reporting tools to ensure Agency met legislative requirements in reporting, including production of the Annual Report, reports to the Independent Reviewer, reports to both State and Federal Attorney-General's and to the Commonwealth Ombudsman.

- Identified business needs for enhancements and new workflows and reporting functions of existing Case Management and Document Management solutions. Identified business requirements and built and maintained database (iBase) including integration with existing systems to manage Intelligence data.

- Manage relationships with external hardware and software vendors

- Assisted Project Leads at Adam Internet in all aspects of systems refresh including the broadband product suite update (Pick & Mix), the Adam website refresh and the Online Signup customer signup portal.

- Responsible for inventory and customer experience with FetchTV.

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