Penelope Joynson

Senior Consultant & Project Manager

Penelope is a highly motivated and committed management consultant, Project Manager and Agile Coach with over 12 years' experience. Penelope is passionate about seeking value for both businesses and customers, having worked on both small and large digital transformation projects across a variety of industries, such as banking, energy, retail, telecommunications, and government.

- Most recently as a Project Manager leading key risk management, enterprise mobility and other projects for key transformation client Flinders Port Holdings. Including vendor collaboration, project scheduling, cost and budget control end-to-end.

- Worked on the development of a 6-year digital transformation roadmap including scoping, estimating, risk assessments and program planning for a construction company in the Philippines. Included a variety of technology projects focused as field workforce and core ERP replacement.

- Extensive Agile experience including Agile Coach for large digital government tax transformation programme – coached at enterprise and team layer and introduced a new operational model and workflow to optimise value to delivery to the customer. Agile Coach for HR and Learning department at a large energy company – coached leadership and teams towards becoming a product centric department, an agile and growth setting culture with transparency and collaboration at the focus. Transformation Agile Coach for large telecommunications company for their flagship digital transformation programme. Advised and actively supported mobilisation of a scaled agile team of 120+ people including creation and delivery of an operating model and resource plan and continued support in execution. Facilitated multiple level training, virtually and face-to-face on Agile to over 500 people. Building and coaching multi-disciplinary agile teams and enterprise leadership on agile mindsets.

- Use various analysis and modelling techniques to map value streams, business capabilities and roles and responsibilities needed to support delivery.

- Conducted workshops and ceremonies to explore improvement and growth opportunities in existing solutions and ways of working in line with company and department objectives and key results.

- Mobile Application Lead, Scrum Master, and Business Analyst for ship management company.

Key Skills & Capabilities

- Project management end-to-end in agile or waterfall methodologies and frameworks

- Enterprise & Team Level Agile Coaching

- Human-Centered Design

- Problem Solving

- Organisational Design

- Product Management

- Stakeholder Management

- Business Analysis & Requirements Gathering

- Excellent written and verbal communication

- Empathetic, approachable and growth mindset

Qualifications

- Bachelor of Business Administration (First Class Honours) in Business Management, Lancaster University, 2014

- AQF Skills Assessment Management Consultant, 2021

- ICP – ACC: ICAgile Certified Professional Agile Coaching, 2021

- Scrum Alliance Certified Scrum Product Owner (CSPO) & Advanced (A-CSPO), 2021

- Leading SAFe 5.0: Scaled Agile, 2021

- PSM1 Scrum Master, 2015

Fragile to Agile