



Glenn Smyth

Chief Architect and CE

Key Skills & Capabilities

- Developing architectures for transformational change programs
- Establishing and executing governance for transformational change programs
- Establishing “fit-for-purpose” Enterprise Architecture practices in organisations
- Embedding Enterprise Architecture as a core part of the business of IT
- Business Architecture
- Business Capability Modelling
- Service Oriented Architecture
- Business Process Management
- Identifying and articulating the value of architecture for a given organisation to Business and IT executives
- Translating complex technical concepts into business-friendly language
- Development and delivery of tailored architecture training

Qualifications

- BA (Mod) Computer Science, Trinity College

Overview & Experience Summary

Glenn is the Chief Architect and Founder at Fragile to Agile with outstanding experience in the implementation of Enterprise Architecture and practices in support of transformational change programs.

The first 10 years of Glenn’s career laid a foundation for Enterprise Architecture, with a wide variety of roles spanning software development, systems programming, database administration, business analysis and project management. Having acquired specialist skills in CASE Tools, security solutions and integration technologies he remains an Australian thought leader in Service Oriented Architecture.

The latter half of Glenn’s’ career has been committed to Enterprise Architecture practices, specialising in the solution, integration, and business architecture domains of design with emphasis on business capability modelling and business process design. Glenn pioneered Business Capability based Architecture in Australia, first at the ATO before launching Fragile to Agile, the first and leading Australian consulting company on Business Capability Modelling.

Since launching Fragile to Agile Glenn has led successful engagements at over 60 organisations including Flinders Port Holdings, Aboitiz Group (Philippines), EDC (Philippines), WEHI, USP (US), Haigh’s Chocolates, IP Australia, Beyond Bank, ACH, SA Depts Premier & Cabinet, Primary Industries & Regions, Energy & Mining, Environment & Natural Resources, ME Bank, SA Power Networks, Sigma Healthcare, City of Adelaide, Westminster School, BAE Systems Australia, Internode, Credit Union SA, ElectraNet, Macquarie Bank, MyBudget, Teachers Health Group, LPCC, ASC, Choice and HAMBS. Glenn has also provided Digital Transformation specialist advisory services to several executives and boards and is independent technology risk advisor for several digital transformations underway at clients. Prior to launching Fragile to Agile:

- Glenn was the Chief Architect for the ATOs Digital Transformation, described by the Auditor general as “the most successful large-scale transformation in Australia.”
- Glenn was subcontracted by CSC Australia to lead the development of the Enterprise Architecture for the implementation of a new Patient Administration System, including the delivery of the eHealth record, for the South Australian Health Department.
- As Chief Enterprise Architect Glenn implemented Enterprise Architecture as a practice at Bendigo & Adelaide Bank Ltd. Glenn also assisted in developing the merger integration plan using Business Capability Model mapping.
- Glenn was the Chief Integration Architect at Emery-World-Wide, TIBCO’s reference site for Service-based architecture.